

The FAQs for Pandemic Control Updates

XJTLU Leading Task Force for Pandemic Prevention and Control
14th June 2022

Dear Colleagues

We would like to answer some questions that have been raised by staff members recently.

Question 1: Pandemic controls are being relaxed across Suzhou and for the people living in Suzhou. However, this is not the case for XJTLU staff and students. Why is this?

It is true that now the general population of Suzhou can enjoy freer travel between local districts and to other areas. However, all Higher Education Institutions inside Jiangsu have been deemed as 'high-risk' for the catching and spread of COVID-19, and XJTLU is no exception. The rules for these high-risk HEIs are strictly set by the Department of Education (DoE) and communicated to each institution with only limited possibilities for negotiation or change. These regulations must be followed if institutions are to maintain their working status and staff and students can return to normality on campus. The university has been and will continue to be in constant communication with the educational authorities, and the updated requirements of the nucleic acid test and mobility within or cross cities will be adopted as soon as we are given clear instructions. We all hope that happens very soon.

Question 2: Will the University continue to arrange daily COVID tests?

Yes. Those who are planning to take the COVID tests on campus, need to provide a green three-code-in-one XJTLU pass code which includes a green Suzhou Health Code and a Travel History, while a negative test result is NOT required.

Question 3: Do staff need to continue completing the XJTLU Staff Daily Health Report?

Yes. Please continue to complete the XJTLU Staff Daily Health Report. Your support is highly appreciated.

Question 4: If I'm an international staff member in Suzhou, what can I do if I need medical advice not connected to COVID-19, to get medicines or to repeat a prescription?

The good news is that Sing Health Clinic (0512 6767 1655) has now reopened for out-patient consultations. Call to make an appointment in advance, and you will need to show your Suzhou Health Code and Travel Code upon arrival. If you have a fever, or any other symptoms that could be related to COVID-19, then you cannot be treated there. If this is the case, or if you have an urgent medical matter that requires immediate medical treatment, then go to Kowloon Hospital. The VIP department opens 8:00 am to 11:30 am, 1:30 pm to 4:30 pm from Monday to Saturday

and has English-speaking staff (prior appointment is suggested via 62627999). The Parkway Health Clinic, which was situated in Li Gong Di, has now permanently closed and their nearest branch is in Shanghai.

We strive to provide convenience and support to the normal work and life of our staff as much as possible, whilst ensuring the health and safety of all staff, students and the campus. If you have any comments or suggestions for the pandemic prevention and control task force, you are always welcome to reach out to us via HR.PandemicService@xjtlu.edu.cn or PandemicControl@xjtlu.edu.cn.

关于疫情防控措施的常见问题

各位同事：

我们希就近期员工关心的疫情防控相关问题解答如下：

一、苏州社会面上的疫情管控措施正在逐步放松。西浦员工和学生的管控措施并未完全同步，为什么？

的确，现在苏州社会面上允许相对自由的省内外流动。然而，江苏省内所有高校因人员流动大、聚集度高，属于新冠疫情感染和传播的风险场所，西交利物浦大学也不例外。省教育厅作为高校主管单位，对所有高校疫情防控措施进行部署和要求，并严格督查。学校要保持正常运行，组织员工和学生返校，必须遵守这些规定。西浦将与教育主管部门保持密切沟通，并第一时间基于政府要求的变化，及时调整核酸检测、员工流动等管控措施。期待校园疫情管控早日放宽。

二、目前学校是否组织每日核酸？

学校正常组织每日核酸，入校参加学校组织的核酸检测，员工仅需持三码合一的绿色西浦码，无需提供有效核酸检测阴性证明。

三、员工是否需要继续完成每日的健康信息填报？

是的。请各位同事继续完成每日健康信息填报，非常感谢大家在这段时间对信息填报工作的支持。

四、如果我是在苏外籍员工，有与新冠肺炎无关的健康问题，需要医生的专业建议、开药物或重复处方，我该怎么办？

好消息是新宁诊所(0512-67671655)现已重新开放门诊。请提前打电话预约,并准备好苏康码和行程码。如果你有发烧等可能与新冠疫情相关的症状或紧急就医需求,请前往九龙医院。VIP部开放时间为周一至周六(上午8点至11点半,下午1点半至4点半),提供英语服务(建议提前预约62627999)。位于李公堤的百汇医疗现已永久关闭,最近的分支机构位于上海。

我们希望在全面保障学校师生员工与校园安全的同时,尽量为大家正常的工作与生活提供便利与支持,如果您对疫情防控工作有任何意见或建议,欢迎通过 HR.PandemicService@xjtlu.edu.cn 或 PandemicControl@xjtlu.edu.cn 邮箱,向我们反馈。

西交利物浦大学新冠肺炎疫情联防联控指挥部
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