The FAQs for Pandemic Control Updates

Dear Colleagues

On May 5th, the asterisk that Suzhou was marked in the travel history code was successfully removed. The Suzhou Municipal People's Government had relaxed the relevant requirements including the nucleic acid test and cross-regional mobility.

In the meantime, we would like to answer some questions that have been raised by staff members recently.

Question 1: Pandemic controls are being relaxed across Suzhou and for the people living in Suzhou. However, this is not the case for XJTLU staff and students. Why is this?

It is true that now the general population of Suzhou can enjoy freer travel between local districts and to other areas. However, all Higher Education Institutions inside Jiangsu have been deemed as 'high-risk' for the catching and spread of COVID-19, and XJTLU is no exception. The rules for these high-risk HEIs are strictly set by the Department of Education (DoE) and communicated to each institution with only limited possibilities for negotiation or change. These regulations must be followed if institutions are to maintain their working status and staff and students can return to normality on campus. Currently, this includes not leaving Suzhou without a travel request being approved and the need for 24 hour COVID tests for staff wishing to work on campus. The university has been and will continue to be in constant communication with the educational authorities, and the updated requirements of the nucleic acid test and mobility within or cross cities will be adopted as soon as we are given clear instructions. We all hope that happens very soon.

Question 2: As some of staff members have been just vaccinated, and it is advised not to take PCR test in 48 hours after inoculation, could access to campus be granted based on 48hrs test results and proof of vaccination?

Yes, staff who recently vaccinated could use 48-hrs test results and proof of vaccination as alternative proof of 24hrs test results.

Question 3: Will the University continue to arrange daily COVID tests?

Yes. For those who are planning to take the COVID tests on campus, the XJTLU pass code, a green Suzhou Health Code and a Travel History Code (only showing Suzhou travel history in the past 14 days), while a negative test result within 24 hours is NOT required.

Question 4: Do staff need to continue completing the XJTLU Staff Daily Health Report?

Yes. Please continue to complete the XJTLU Staff Daily Health Report. Your support is highly appreciated.

Question 5: If I'm an international staff member in Suzhou, what can I do if I need medical advice not connected to COVID-19, to get medicines or to repeat a prescription?

If international staff have an urgent medical matter that requires immediate medical treatment, then go to Kowloon Hospital. The VIP department opens 8:00 am to 11:30 am, 1:30 pm to 4:30 pm from Monday to Saturday and has English-speaking staff (prior appointment is suggested via 62627999). To phone a doctor for advice, you can call Sing Health Clinic (0512 6767 1655), and they will arrange for a doctor to phone you back. The doctor you talk to can also arrange for medicines and repeat prescriptions that you can collect at the Clinic, or, if you are unable to go there, for them to be delivered to you at home.

We strive to provide convenience and support to the normal work and life of our staff as much as possible, whist ensuring the health and safety of all staff, students and the campus. If you have any comments or suggestions for the pandemic prevention and control task force, you are always welcome to reach out to us via hr@xjtlu.edu.cn or PandemicControl@xjtlu.edu.cn.

关于疫情防控措施的常见问答

各位同事:

5 月 5 日苏州成功"摘星",苏州市政府放宽了核酸检测、省内外跨地 域流动等相关防控措施。同时,我们希就近期员工关心的问题解答如下:

一、苏州社会面上的疫情管控措施正在逐步放松。西浦员工和学生的管控措施并未完全同步,为什么?

的确,现在苏州社会面上允许相对自由的省内外流动。然而,江苏省内 所有高校因人员流动大、聚集度高,属于新冠疫情感染和传播的风险场所, 西交利物浦大学也不例外。省教育厅作为高校主管单位,对所有高校疫情防 控措施进行部署和要求,并严格督查。学校要保持正常运行,组织员工和学 生返校,必须遵守这些规定。其中包括未经批准不得离开苏州,以及入校工 作员工需持24小时内核酸检测阴性证明。西浦将与教育主管部门保持密切沟 通,并第一时间基于政府要求的变化,及时调整核酸检测、员工流动等管控 措施。期待校园疫情管控早日放宽。

二、部分员工刚刚接种过疫苗,因接种后 48 小时内不建议进行核酸检测,需入校办公的员工是否可以凭48小时内有效核酸检测阴性证明和近期接种证明进入校园?

是的,以上情形员工可以凭 48 小时内有效核酸检测阴性证明和近期接种 证明替代 24 小时内有效核酸检测阴性证明进入校园。

三、目前学校是否组织每日核酸?

学校正常组织每日核酸,入校参加学校组织的核酸检测,员工仅需持西 浦码、绿色苏康码和行程码(仅显示苏州旅居史),无需提供24小时内有效 核酸检测阴性证明。

四、员工是否需要继续完成每日的健康信息填报?

是的。请各位同事继续完成每日健康信息填报,非常感谢大家在这段时间对信息填报工作的支持。

五、如果我是在苏外籍员工,有与新冠肺炎无关的健康问题,需要医生的专业建议、开药物或重复处方,我该怎么做?

如果外籍员工有紧急健康问题需要立即治疗,请前往九龙医院。VIP 部 开放时间为周一至周六(上午8点至11点半,下午1点半至4点半),提供 英语服务(建议提前预约 62627999)。如需要远程咨询医生意见,可致电新宁 诊所(0512-67671655),他们会安排医生回电,提供问诊、开药或重复处方 服务。药物可以在新宁诊所自取或快递寄送。

我们希望在全面保障学校师生员工与校园安全的同时,尽量为大家正常的工作与生活提供便利与支持,如果您对疫情防控工作有任何意见或建议, 欢迎通过 hr@xjtlu.edu.cn 或 PandemicControl@xjtlu.edu.cn 邮箱,向我们反馈。